



Inter-Parliamentary Union

For democracy. For everyone.

World e-Parliament Conference 2014

Lessons learned and future horizons

8-10 May 2014

Co-organized by the Inter-Parliamentary Union and the
National Assembly of the Republic of Korea



THE NATIONAL ASSEMBLY OF
THE REPUBLIC OF KOREA

ANNOTATED AGENDA

8 May 2014	Plenary room
08:00 – 09:00	<i>Registration</i>
09:30 – 10:30	<p><i>Inaugural Session</i></p> <p>The National Assembly of the Republic of Korea and the Inter-Parliamentary Union will formally open the World e-Parliament Conference 2014, followed by short statements from hosts of previous World e-Parliament Conferences.</p> <ul style="list-style-type: none">• H.E. Kang Chang-hee, Speaker of the National Assembly, Republic of Korea• Mr. Martin Chungong, Secretary General elect of the Inter-Parliamentary Union
10:30 – 11:30	<p><i>Debate: Progress in e-Parliaments since 2007</i></p> <p>The first World e-Parliament Conference took place in 2007 in Geneva. Since then, six conferences and three Global Reports have tracked progress and shared good practices in the use of ICT by parliaments. How has the concept of e-parliament evolved in recent years? What has been the most notable progress in the use of ICT in parliament? What obstacles remain, and how can they be addressed? What objectives are parliaments pursuing today in this area, and what are their priorities?</p> <p>Moderator: Mr. Ramon Farias, Member of the Chamber of Deputies, Chile</p> <ul style="list-style-type: none">• Mr. Philippe Kaltenbach, Senator, France• Mr. Kapembwa Simbao, Member of the National Assembly, Zambia• Ms. Gabriela Cuevas Barron, Senator, Mexico
11:30 – 13:00	<p><i>Lessons learned on the role of ICT in making Parliament more open, accessible, accountable and effective</i></p> <p>As the use of technology in society increases, citizens' expectations of their governing institutions have also grown. The capacity of parliaments to use ICT effectively has become a focus of greater public attention. The use of ICT in parliament is seen as an indicator of the modernity of the institution and its willingness to be transparent, accessible and accountable to citizens. Meanwhile parliaments have themselves been making many efforts to harness technology to improve their internal effectiveness and their communications with citizens. What lessons have they learned? How have public perceptions of parliament evolved? Is parliament perceived as being more transparent, accessible and accountable than before? What role has ICT played in this?</p> <p>Moderator: Mr. Edward Doe Adjaho, Speaker of Parliament, Ghana</p> <ul style="list-style-type: none">• Mr. Jhun Hajin, Member of the National Assembly, Republic of Korea• Mr. Javier Barrero López, Second Deputy Speaker of the Congress of Deputies, Spain• Mr. Li Lianning, Member and Deputy Secretary General of the Standing Committee, National People's Congress, China

13:00 – 14:30	<i>Lunch</i>	
8 May 2014	Plenary room	Parallel room
14:30 – 16:00	<p><i>Policies on access to open parliamentary data</i></p> <p>Adopting a policy on open data is a major step towards making parliamentary information freely available in a format that can be examined and reused on different platforms by different people in a variety of ways.</p> <p>Open data, and the adoption of a policy by the institution, is not so much a matter pertaining to the technical domain, but rather an issue to be addressed at the political level as it impacts the relation between the parliament, citizens and their intermediaries (news media, PMOs, etc.).</p> <p>This session will examine cases of parliaments that have adopted policy frameworks to implement open data in legislatures, investigating why and how they have done so, and what the impact has been.</p> <p>Moderator: Ms. Meg Hillier, Member of the House of Commons, United Kingdom</p> <ul style="list-style-type: none"> • Mr. Claudio Cajado, Member of the Chamber of Deputies, Brazil • Mr. Carlo Marchetti, Information Systems Development Office, Senate of Italy • Mr. Mikael Vos, Chief Information Officer, Riksdag, Sweden 	<p><i>Effective outsourcing of ICT projects</i></p> <p>Outsourcing is being used by many parliaments as a means to develop new ICT systems, as an alternative or complement to in-house development. It offers potential advantages in terms of access to skills and experience that a parliament may not have among its own staff, but also brings challenges such as the capacity to manage effectively the relationship with the outsourcing partners. This session will focus on practical experiences of outsourcing ICT projects, including methodologies used to take decisions and types of service level agreements put in place, in order to draw lessons that can be relevant to other parliaments.</p> <p>Moderator: Ms. Marilyn Barua-Yap, Secretary General of the House of Representatives, Philippines</p> <ul style="list-style-type: none"> • Mr. Soufiane Ben Moussa, Chief Technology Officer of the House of Commons, Canada • Mr. Andreas Wortmann, Head of Resources, Security and Logistics, Federal Assembly, Switzerland
16:00 – 16:30	<i>Coffee</i>	
16:30 – 18:00	<p><i>Good practices in the reuse of parliamentary data</i></p> <p>An increasing number of parliaments are providing bulk access to parliamentary data in open formats. The session will focus on how the reuse of parliamentary data is developing and how this can be beneficial to public understanding of the law-making process and parliamentary responsibilities. It will also look at</p>	<p><i>Public information strategies in the light of technological evolution</i></p> <p>For most citizens, the media is the principal source of information about the work of parliament. As such, it plays an important role in shaping on public perceptions of parliament. Parliaments have for a long time developed their own public information strategies involving the media. In recent times, however, traditional media outlets (television, radio, print) have been obliged to adapt to the internet,</p>

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	<p>parliamentary efforts to stimulate interest in parliamentary data, for example by organizing “hackathons” to develop applications that make use of this data.</p> <p>Moderator: Mr. Ramiro San Juan, Director of Parliamentary Digital Services, Chamber of Deputies, Argentina</p> <ul style="list-style-type: none"> • Ms. Anne Esambert, Administrator, Senate, France • Mr. John Wonderlich, Policy Director, Sunlight Foundation, United States of America 	<p>which has also seen the emergence of new forms of online journalism. In addition, many parliaments are now trying to have greater control over the way in which parliamentary work is portrayed, by creating their own information channels. This session explores the impact of technology on parliamentary public information strategies, as well as evolutions in the relationship between parliament and the media.</p> <p>Moderator: Mr. Olivier Connan, Head of the Institutional Communication Division, National Assembly, France</p> <ul style="list-style-type: none"> • Mr. Japhet Muthomi, Chief Public Affairs and Communication Officer, Parliament of Kenya • Mr. Yang Shengwan, Deputy Director-General of the Information Center, National People’s Congress, China • Mr. Mohammed Abubakr, General Director of Media Directorate, Council of Representatives of Iraq
18.30 – 20.00	<p><i>Welcome reception hosted by H.E. Kang Chang-hee, Speaker of the National Assembly of the Republic of Korea</i></p> <p>Venue: National Assembly Library</p>	

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09:00 – 10:45	<p><i>Access to the law and legislative documents</i></p> <p>Parliaments have an interest in ensuring that citizens are able to know about the law-making process and have access to the law that results from it. The internet offers an ideal platform for providing this access. Nevertheless there can be numerous institutional, regulatory, technical and financial obstacles to the provision of online access to the law. This session focuses on efforts to overcome these obstacles and the lessons learned in doing so.</p> <p>Moderator: Mr. Prithvirajsing Roopun, Member of the Pan-African Parliament</p> <ul style="list-style-type: none"> • Mr. Thomas Bruce, Director of the Legal Information Institute, Cornell University, United States of America • Mr. Robert Reeves, Deputy Clerk of the House of 	<p><i>(Re)building parliamentary web sites</i></p> <p>Websites have become the primary means for parliaments to make their work accessible to citizens. But technologies change and digital culture evolves, so many parliaments are looking to modernize their web sites in order to renew the relationship with citizens. The rationale for parliaments to rebuild their web site, the resources engaged in doing so and the experience they have gained are the main focus of this session.</p> <p>Moderator: Mr. Robert Halfon, Member of the House of Commons, United Kingdom</p> <ul style="list-style-type: none"> • Mr. Robert Schlegel, Member of the State Duma, Russian Federation • Mr. Jasem Al Blooshi, IT Director, Federal National Council, United Arab Emirates

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	Representatives, United States of America <ul style="list-style-type: none"> • Ms. Ines Kerle, Head of Digital Media and Corporate Design, Parliament of Austria 	<ul style="list-style-type: none"> • Mr. Luis Antonio Sánchez Estrada, General Coordinator of Technology Services, National Assembly of Ecuador
10:45 – 11:15	<i>Coffee</i>	
11:15 – 13:00	<p><i>Adding social media channels to Parliament's communication strategy</i></p> <p>In just a few years, social media have become part of the array of communications tools being used by parliaments. Feedback on the experience of using social media is starting to emerge, which can inform the future choices of parliaments that are already using social media and those that are considering this option. Some of this learning has been captured in the IPU's <i>Social Media Guidelines for Parliaments</i>.</p> <p>This session will focus on current innovations in the use of social media in parliamentary communications, providing an overview of best practices and successful applications, challenges and policy and management options.</p> <p>Moderator: Mr. Jordi Jané i Guash, fourth Deputy Speaker, Congress of Deputies, Spain</p> <ul style="list-style-type: none"> • Ms. Choi Minhee, Member of the National Assembly, Republic of Korea • Mr. Odirile Motlhale, Member of the National Assembly, Botswana • Mr. John Pullinger, Director General of Information Services, House of Commons, United Kingdom 	<p><i>Capturing and publishing parliamentary records: timeliness, accuracy and preservation</i></p> <p>Demand for access to the records of parliamentary proceedings in text, audio and video formats has increased significantly. Making proceedings available in a timely and accurate way has become an important benchmark for the openness and transparency of a parliament.</p> <p>This session will focus on how parliaments make use of technology to provide recordings of proceedings, in which types of format, at what speeds, and with what methods of access. It will address the common challenges faced by parliamentary administrations, such as releasing draft versions of records on their websites, and seek possible solutions.</p> <p>Moderator: Mr. Jean Albert Agbré Touni, Member of the National Assembly, Côte d'Ivoire</p> <ul style="list-style-type: none"> • Mr. Shahin Hasanov, Head of Department of Information Resources and Technology, Parliament of Azerbaijan • Mr. Michael Mukuka, Principal Clerk – ICT, Parliament of Zambia • Ms. Alleyne Thompson Huffman, Director of Information Technology and Communications, National Assembly of Panama • Mr. Liu Weihua, Director of the Information Center, National People's Congress, China • Ms. Felicia Uchola, Director of ICT, National Assembly of Nigeria
	<i>Lunch</i>	

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14:30 – 16:00	<p><i>ICT strategic planning in Parliament</i></p> <p>One of the most valuable contributions of strategic planning – particular when resources are limited - is that it forces decision makers to focus not just on the “what” of ICT but also on the “why”. It requires parliaments to identify the benefits they will gain as a result of implementing new systems or acquiring devices and to weigh those benefits against the cost implications.</p> <p>This session will focus on how sound frameworks for ICT strategic planning, management, and oversight can be developed, and in particular the role that senior management and IT staff play in this domain.</p> <p>Moderator: Mr. Kenneth Akibate, Acting Deputy Clerk, Sergeant at Arms, Pan-African Parliament</p> <ul style="list-style-type: none"> • Ms. Carol Mills, Secretary, Department of Parliamentary Services, Australia • Mr. Lucas Chedrese, Secretary General, Chamber of Deputies, Argentina • Mr. Mortaza Rahimi, Deputy Secretary General, House of the People, Afghanistan • Ms. Sylvia Tosar, Member of the ICT Parliament Committee, Parliament of Uruguay 	<p><i>Mobile services and apps for MPs</i></p> <p>Legislatures are facing a growing expectation from members that they should be able to receive information wherever they are and at any time. However, implementing ICT for mobile devices, such as smart phones and tablets, can present significant challenges and require new staff skills.</p> <p>This session will focus on current implementation practices that have allowed parliaments to provide solutions for the delivery of information to members on mobile devices, particularly smartphones and tablets.</p> <p>Moderator: Mr. António Fernando Couto dos Santos, Member of the Assembly of the Republic, Portugal</p> <ul style="list-style-type: none"> • Mr. Hwang Seung Ki, Member of the National Assembly, Republic of Korea • Mr. Hernan Figueroa, Head of IT, Chamber of Deputies, Chile • Mr. Ahmed Nasser, Deputy Secretary General, Shura Council, Bahrain
16:00 – 16:30	<i>Coffee</i>	
16:30 – 18:00	<p><i>Effective partnerships for building ICT capacity</i></p> <p>Parliaments have many years of experience in receiving support from other parliaments, international organizations and donors to help build their ICT capacity. Yet, some efforts are more successful than others. This session aims to understand the key criteria for the success of an ICT capacity building project, and how to establish effective partnerships between parliament and the organizations providing support.</p>	<p><i>Innovation in research and library services: information discovery, organization and delivery</i></p> <p>(Jointly organized with the IFLA Section on Library and Research Services for Parliaments)</p> <p>Parliaments require a lot of information from external sources as a basic input for their work. Researching, organizing and integrating different sources in a way that enables legislators to take informed actions has major value for legislative institutions and the public. This session will consider how parliaments are innovating in their research</p>

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	<p>Moderator: Ms. Margarita Seminario, Director, Asia, Chemonics Inc</p> <ul style="list-style-type: none"> • Mr. Aziz El Mouhib, Director of the Information and Communication division, Parliament of Morocco • Ms. Mireille Eza, Parliamentary Assembly of La Francophonie • Mr. Dan Swislow, National Democratic Institute, United States of America 	<p>and library services to deliver more useful, timely, and relevant information to members and, in some instances, to citizens.</p> <p>Moderator: Ms. Raissa Teodori, Chair of the IFLA Section, Senate, Italy</p> <ul style="list-style-type: none"> • Mr. Alfonso Perez, Director of the Library of Parliament, Chile • Mr. Choi Young-Su, Director, Legal Resources Development Division, National Assembly Library, Republic of Korea
10 May 2014	Plenary room	Parallel room
09:00 – 10:00	<i>Demonstration of the e-parliament system at the National Assembly of the Republic of Korea</i>	
10:00 – 10:30	<i>Coffee</i>	
10:30 – 11:45	<p><i>Securing parliamentary data and communications</i></p> <p>Parliamentary data and communications are highly sensitive, and the integrity of parliamentary ICT systems is crucial. At a time where cybercrime and hacking are becoming more frequent, the security risks need to be managed effectively. It is the responsibility of the parliamentary administration to ensure continuity of service, protect members' confidentiality and provide adequate defense against cybercrime.</p> <p>This session will focus on security issues from a technical perspective. It will identify potential threats and steps that parliaments have taken to protect parliamentary data and communications while providing uninterrupted services to members, staff and citizens.</p> <p>Moderator: Mr. Hernan Figueroa, Head of IT, Chamber of Deputies, Chile</p> <ul style="list-style-type: none"> • Mr. Javier de Andrés Blasco, Director of the ICT Centre, Congress of Deputies, Spain 	<p><i>Delivering effective internal services through Intranets</i></p> <p>Increasingly, intranets are being used to deliver tools, services, and digital information and promote collaboration among staff. Still, many MPs' offices and parliamentary services – such as committee secretariats and library and research services - are not connected to a parliamentary intranet, even though Local Area Networks (LANs) are in place in nearly all legislatures. This lack of internal connectivity limits the ability of parliaments to provide members and committees with digital information services, and leverage staff cooperation to make parliamentary business more efficient.</p> <p>The session will offer to participants the opportunity to review how Intranets are being used in parliaments and to what extent they are helping to improve efficiency.</p> <p>Moderator: Mr. Hani Alzaid, ICT General Manager, Saudi Arabia</p> <ul style="list-style-type: none"> • Mr. Juha-Pekka Leskinen, IT Manager, Parliament of Finland • Mr. Oscar Yabes, Secretary General, Senate, Philippines

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	<ul style="list-style-type: none"> Ms. Eija Seittenranta, Chief Information Officer, Parliament of Australia 	
11:45 – 13:00	<p><i>Parliaments and digital privacy</i></p> <p>As people become more connected, they leave an ever greater trace of their online activities. Data, such as who people talk to, what they read, where they are, are mined for commercial purposes, may be monitored by State institutions and sometimes are stolen by criminals.</p> <p>Parliamentarians themselves are no different, but may face even greater risks to their digital privacy due to their role and responsibilities. They need to be able to have confidence in the confidentiality of the information that they exchange with other members, assistants and citizens in the course of their work.</p> <p>Parliaments often struggle to find appropriate ways to deal with these challenges. Digital privacy is a fast-moving field that is constantly reacting to new technologies and practices.</p> <p>This session will consider, from a policy perspective, the role of parliaments in responding to digital privacy challenges in order to protect citizens and their representatives.</p> <p>Moderator: Mr. James Rege, Member of the National Assembly, Kenya</p> <ul style="list-style-type: none"> Mr. Sergio Cunha, Senator, Brazil Mr. Mutaz Abu Rumman, Member of the House of Representatives, Jordan 	<p><i>Inter-parliamentary cooperation on XML</i></p> <p>Achieving an international parliamentary and legislative XML standard is crucial for supporting the exchange of documents and data across legislative organizations and for creating synergies and economies of scale that will greatly lower the adoption barriers for parliaments that are planning the deployment of XML.</p> <p>The adoption of the Akoma Ntoso schema in several parliaments, organisations and executive branches, and the establishment of the OASIS LegalDocumentML Technical Committee that has almost completed its formal standardization process indicate the potential for more promising developments in the future.</p> <p>This session will address the opportunities for the wider adoption of XML in parliament, and in particular of Akoma Ntoso, through a collaborative approach that would facilitate convergence and interoperability.</p> <p>Moderator: Mr. Thomas Bruce, Director of the Legal Information Institute, Cornell University, United States of America</p> <ul style="list-style-type: none"> Ms. Monica Palmirani, Associate professor of Computer Science and Law, Bologna University, Italy Ms. Kirsten Gullickson, Senior Systems Analyst, House of Representatives, United States of America
13:00 – 14:30	<i>Lunch</i>	

10 May 2014	Plenary room
14:30 – 16:00	<p><i>Responding to new forms of citizen participation</i></p> <p>New forms of citizen participation are emerging. Social and civic media enable faster and more frequent interactive communication, providing new mechanisms for public engagement and participation. By offering channels for two-way communication among individuals, they are having a powerful impact on the ability of citizens to build politically engaged communities. To a large degree, however, these mechanisms are currently by-passing parliament. To retain relevance and legitimacy, parliaments need to understand the complex network of information and communication channels used by citizens, and to find new ways to create connections between citizens and parliaments.</p> <p>This session will address the phenomenal opportunities and challenges that the development of new forms of public participation is offering to legislatures and members of parliament.</p> <p>Moderator: Mr. Wade Mark, Speaker of the House of Representatives, Trinidad and Tobago</p> <ul style="list-style-type: none"> • Mr. John Bercow, Speaker of the House of Commons, United Kingdom • Ms. Maria Mussini, Senator, Italy • Ms. Donna Scheeder, President-Elect, International Federation of Library Associations and Institutions
16:00 – 17:30	<p><i>Future horizons: e-Parliament in 2020+</i></p> <p>What will e-Parliament look like in 2020 and beyond? In other words, how will parliament as an institution continue to evolve in the light of technological and societal change? This session is an open invitation to participants to sketch out their vision of the parliament of the future, the trends to look out for and the pitfalls to avoid.</p> <p>Moderator: Mr. Patrice Martin-Lalande, Member of the National Assembly, France</p>
17:30 – 18:00	<p><i>Official closing of the World e-Parliament Conference 2014</i></p>